

August 30, 2009

Hi,

This interview is for the first part of my final project class, in the Interaction Design and Information Architecture masters program at University of Baltimore, where I have been a student. This research has two goals:

1. To gather information about adult novice technology users and their friends and families, for my school project
2. To see if there is a way that this information can be used to help adult novice technology users (and their friends and families) through a new product, service, or publication

The interview session will take a total of 1 hour. The first 25 minutes of that will be an interview about your experiences as an adult learner of technology (or as someone who helps support an adult learner). In the second half of the interview we will do an image collage exercise that will help us learn how to make a product, service, or publication to help adult learners and their helpers.

The whole interview will just be us talking, and a video recording will help me remember exactly what we said.

Before we get started we need to go over a few things:

1. This study is voluntary and we can stop any time.
2. The video will not be published by itself – it is being used mainly as a substitute for note-taking.
3. Your anonymity will be respected; any references to your interview in the published version of the project will use your first name only.

If you wish, a pseudonym can be used instead: _____

4. If you want, any part of the interview can be declined:
 no interview no image collage exercise no video

5. Finally, I am very grateful for your help, and would like to offer you a “gift of thanks” for your participation in the form of help with the technology problem/project of your choice (approximately ___ hour(s)).

By signing below, we are indicating that we have read and understand this consent form.

Thank you!

Interviewee Date

Primary Researcher (interviewer) Date
David Pepper
Phone: 443-742-4237
Email: dave@davepepper.com

Any Additional Researcher (observer/technical) Date
Phone:
Email: