

Adult Novice Learners of Technology and Their Helpers

***For makers of operating systems,
devices, and software***

by
David Pepper
November, 2010

Presented to the
School of Information Arts and Technologies
University of Baltimore

In Partial Fulfillment
of the Requirements for the Degree
Master of Science

Approved by: _____
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Appendices:	
1. Consent Form	ConsentForm_200908301629.pdf
2. Interview Script	interviewScript_200908301601.pdf
3. Image Collage Worksheet	ExpertGuide_collaging_worksheet_11x17_200908211541.pdf
4. Image Collage Contact Sheet	imageCollageContactSheet_screenOnly_200911071649.pdf

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Interaction Design and Information Architecture

IDIA 799 Final Project



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